



Tagtronics Limited: Privacy Policy

Statement:

The following information relating to GDPR has been collated with guidance from both our hosted data centre and the ICO. This information highlights the necessary steps that are taken to ensure your information is kept as securely as possible.

Company:

Tagtronics Limited is a company incorporated in England and Wales, (no. 4099389) and whose registered address is Tagtronics Limited, 5 Anchor Court, Commercial Road, Darwen, Lancashire, BB3 0DB, United Kingdom. VAT no. GB786940572.

The data protection officer is Michael Williams, Managing Director who can be contacted at the above address or on howcanwehelp@tagtronics.co.uk or by calling 01254 819200.

Personal Information:

Tagtronics Limited does not store any additional personal data from visitors to our website, except to log the user's session information such as the duration of the visit to the site, browser used and links clicked. This information is used only for administration of the site system and in the compilation of statistics used by Tagtronics Limited to assess website use.

User information will only be collated and stored if you have registered legitimate interest in our products and services.

If you are an existing client, partner or supplier your data will be stored and only used by us to maintain our business relationship with you.

No data will be shared with any Third Parties unless we are requested to do so by you.

Tagtronics Customer Data:

Database Security & User Permissions:

As you know, in addition to having fully encrypted usernames and passwords your Tagtronics system can be configured to control the functionality that is accessible by each individual software user. These user permissions are controlled by yourselves, making you responsible for deciding which staff members should be able to access/edit the different aspects of the system.

Database Hosting:

Our hosted servers are hosted with UK Fast, which has a full documentation framework with ISO27001 and PCI DSS that supports this function for Information Security for the company.

More information can be found here:

<https://www.ukfast.co.uk>

<https://www.ukfast.co.uk/certifications>

If you are a non-hosted customer your database is located and backed up on your internal servers by you/your dedicated IT providers and not by Tagtronics. This means we only have access to your data should you grant this to us in the event that you may require our assistance.